Support for Estranged Students

Are you estranged from your family?

Estranged students are young people studying without the support and approval of a family network. If you think this describes your situation, or if you are unsure, please contact wellbeing@uclan.ac.uk to arrange an appointment to discuss your individual circumstances.

UCLan supports the Stand Alone pledge, making a public commitment to the importance we place on supporting estranged students. We offer a wide range of support and guidance to enable estranged students to access higher education, including financial, accommodation, mental health and outreach support.

How do I tell the University that I am an estranged student?

- When you enrol
- By contacting the team directly at wellbeing@uclan.ac.uk or on 01772 893020
- By contacting to any member of teaching staff
- By contacting to your Course Administration Service - Support Hub
- Using Starfish, the student communication and engagement system
- By contacting staff at The <i>, the Student Information Centre

If you are applying to UCLan and are thinking about coming to an open day/applicant day or other pre-entry event and think you may find it difficult to attend, please contact us to discuss it as we may be able to help.
What happens then?

- We will send you an email inviting you to provide evidence of your estrangement. If you are not able to supply this evidence, contact wellbeing@uclan.ac.uk who will be able to offer advice.

- You will be invited to attend a wellbeing assessment to establish eligibility to financial and other support. This can either be in person or by telephone appointment.

- As part of the process of arranging your support, you can tell us who you want us to share this information with, so that we can put you in touch with other university services that can help you make the most of your time at university.

What support could you receive?

Students who declare they are estranged to Student Services will be supported in several ways, for example:

- We can help you with applications to Student Finance England if you are finding it difficult to prove your estrangement.

- Priority access to our Student Services team who provide specialist support in areas such as finance, accommodation, disability, wellbeing, counselling, safety and mental health.

- The Careers team offer Specialist Careers Support appointments designed to ensure that should you wish to discuss your career options in the context of your life circumstances, you can do so in a safe and supportive environment.

- Proactive support through daily drop-ins and Well@UCLan workshops

- Providing financial assistance through our Access to Learning Fund which is designed to help any eligible student who has a particular financial need. UCLan recognises that estranged students may need some additional financial support and we offer bursaries to students who meet the criteria, worth £1000 per year. This is in addition to the funding you get from Student Finance England (or other UK funding body), UCLan Financial Bursary support for students from low income households or the Access to Learning Fund.
UCLan has a range of accommodation options. If you are considering staying in Halls, you should contact the Accommodation office by emailing StudentAccommodation@uclan.ac.uk to discuss options and payment. Contracts are normally for 42 weeks, including Christmas and Easter vacations, however if accommodation is required during the summer vacation, this can be arranged.

Year-long accommodation, plus immediate priority accommodation for those who find themselves suddenly homeless, can be arranged.

We also waive accommodation deposits, and the requirement for a guarantor, for estranged students in recognition of the financial difficulties often faced.

Please email wellbeing@uclan.ac.uk for more details of the support you could receive.

Where can you get support?

- Mental Health & Wellbeing Advisers are available to provide confidential, one to one advice and guidance on any issue affecting your wellbeing - [https://www.uclan.ac.uk/students/support/wellbeing-service.php](https://www.uclan.ac.uk/students/support/wellbeing-service.php)

- The *Student Information Centre* for any queries about university life - [https://www.uclan.ac.uk/students/library-it/library/the_i.php](https://www.uclan.ac.uk/students/library-it/library/the_i.php)

- Student Services drop in sessions - [https://www.uclan.ac.uk/students/library-it/library/drop_in.php](https://www.uclan.ac.uk/students/library-it/library/drop_in.php)

- Student Financial Support Team - providing information and guidance on financial matters throughout your life at UCLan - [https://www.uclan.ac.uk/students/support/money/care_leavers_support.php](https://www.uclan.ac.uk/students/support/money/care_leavers_support.php)

- WISER – study skills support - [https://www.uclan.ac.uk/students/support/wiser/index.php](https://www.uclan.ac.uk/students/support/wiser/index.php)

- For the Accommodation Office, visit [https://www.uclan.ac.uk/accommodation/](https://www.uclan.ac.uk/accommodation/) or call 01772 892529

- Inclusive Support – If you have a disability or a condition that affects your day to day living or feel that you may need some extra support whilst studying at UCLan, please visit [https://www.uclan.ac.uk/students/support/disability_services.php](https://www.uclan.ac.uk/students/support/disability_services.php) for more information on the type of support available, including Student Ambassadors, Wellbeing Ambassadors and Peer to Peer Mentors.
Further Information and Support

There are range of other services that can provide support and guidance on a range of areas from academic study, personal life, disability support and health and wellbeing. Information about all of these can be found on the [https://www.uclan.ac.uk/students](https://www.uclan.ac.uk/students) sections of the website.

**Going it Alone** - If you’re considering university and you don’t have support from a family network, you will find everything you need to know here - [https://www.ucas.com/estranged-students](https://www.ucas.com/estranged-students)

**Stand Alone** provides support to adults that are estranged from their family or a key family member. There are times when it’s right to walk away. For more information visit [https://www.standalone.org.uk](https://www.standalone.org.uk). To view the university’s Standalone Pledge, visit [http://www.thestandalonepledge.org.uk/champion-institutions/22-north-west/25-university-of-central-lancashire](http://www.thestandalonepledge.org.uk/champion-institutions/22-north-west/25-university-of-central-lancashire)

If you require this information in another format or have any further queries, then please contact us: Tel: 01772 893020, Email: wellbeing@uclan.ac.uk