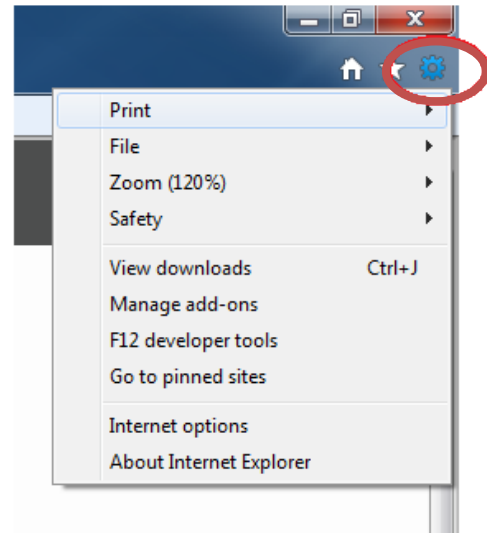




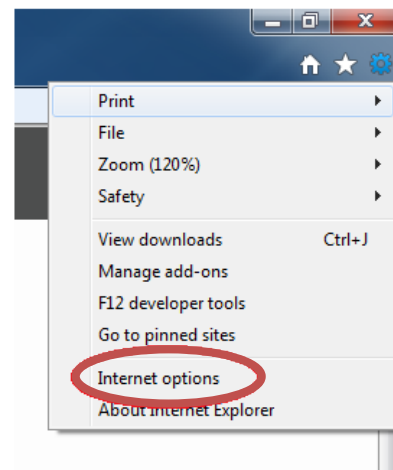
Restoring Advanced Settings for Internet Explorer

Restoring advanced settings can help with many browser related issues such as:

- Trouble with **Remote Access** such as unable to download attachments
 - Using the **Outlook Web App**
 - Problems using **Blackboard** such as downloading course resources
 - To **Restore advanced settings** within **Internet Explorer** use the following settings:
1. Select the **Cog** icon



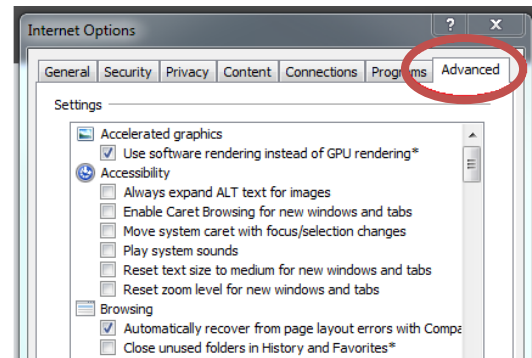
2. Select **Internet options**



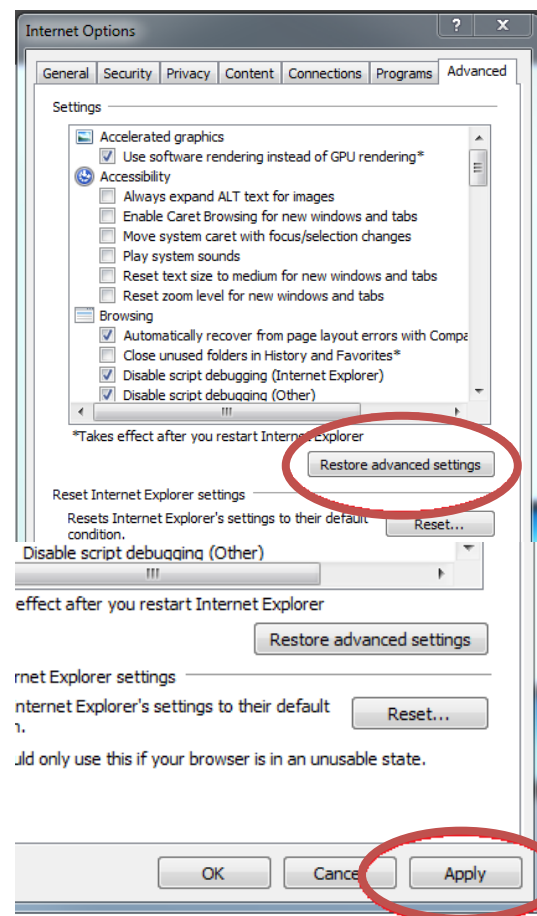


Restoring Advanced Settings for Internet Explorer

3. Select the **Advanced** tab



4. Select **Restore advanced settings**

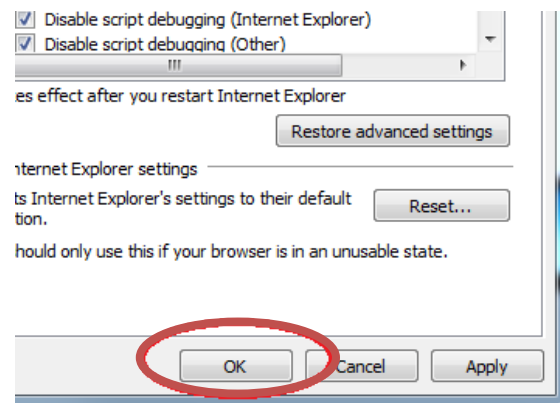


5. Select **Apply**



Restoring Advanced Settings for Internet Explorer

6. Select **OK**



Please Note: You will now need to close and re-open Internet Explorer.