



Citrix Receiver for iOS Devices (iPad & iPhone)

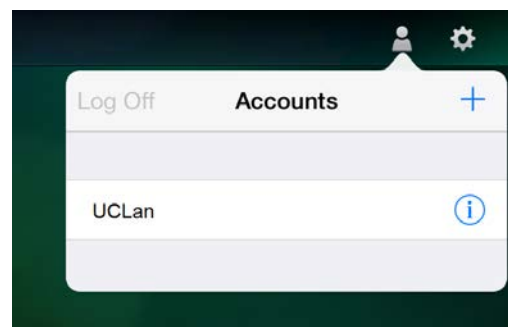
This guide will help you with the setup of the Citrix Receiver App on both iPhone and iPad.


Previous users of the Citrix Receiver App will need to remove the Remote Access account from the app.

Removing an Account from Citrix Receiver

1. To add the new server address you will need to remove your previous Remote Access account from Citrix Receiver

To do so, launch Citrix Receiver and tap the Person Icon  in the top right corner

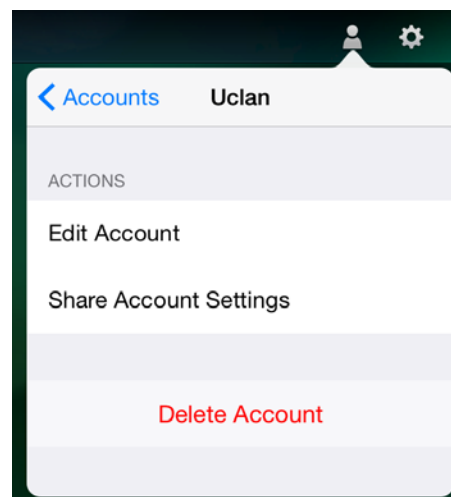


In the drop down list tap the information icon  next to your account

2. You will now see some Account actions to choose from, select the **Delete Account** option from the list

You will then be taken to the main Citrix Receiver page to add a new account

You can follow the guide below to re-add your account





Citrix Receiver for iOS Devices (iPad & iPhone)

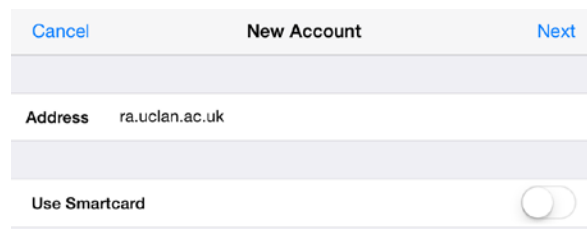
Adding an Account to Citrix Receiver

1. On the main screen select **Add Account**



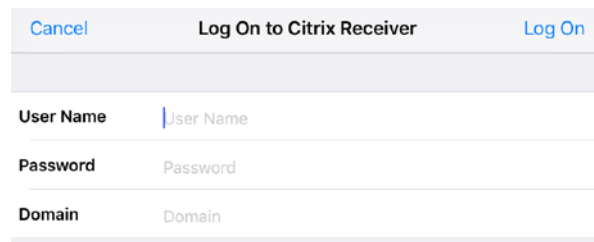
2. On the New Account screen enter the Address: **ra.uclan.ac.uk**

Once you have entered the address tap **Next**



3. On the **Log On** screen enter your UCLan Username, UCLan Password and the Domain as NTDS.

Once your user credentials have been entered tap **Log On**.



4. Once you have logged into the Citrix Receiver app all the Remote Access applications are ready for you to use.

