



# STUDENT ACCOMMODATION SERVICE

The **UCLan Student Accommodation Service** staff are dedicated to ensuring that you are able to secure accommodation and an enjoyable standard of living throughout your period of study with us. Stuart, Jessica, Sue and Haneefa form the Customer Service Team and they are the people who you will communicate with before you first arrive. When you make an application for accommodation, they process your request and deal with room allocation, deposit payments and any questions that you may have. You can discuss the option of living in UCLan halls of residence or private sector registered accommodation with them.

If you opt to live in UCLan owned halls, during your stay the **Residences Officers** will be available during working hours throughout the week to assist you with any problems you encounter.

The **Private Sector Team** will provide you with assistance and support if you decided to live in private registered accommodation with one of UCLan's registered landlords. All landlords on the register are compliant with UCLan's Core Requirements for Landlords. You should be aware that some unregistered landlords sometimes make additional charges that you may not expect for utilities such as gas, WiFi access, service fees and so on. To avoid any potential problems, we strongly advise you to discuss any potential contract with the Team before you sign it. We would also recommend, where possible, that you secure accommodation through the Accommodation Service to avoid potential problems.



## UCLAN - DID YOU KNOW?

There is a small team of **Student Support Officers** working within the Student Accommodation Service.

They can be found around the accommodation halls on campus all through the year with some members of the team working throughout the night every evening. The team will provide you with the support you need and will be happy to help you with any questions you may have about your accommodation. You can expect them to introduce themselves to you once you move in. They will ensure that you are able to fully enjoy the UCLan 'neighbourhood' in which you live by promoting a good community spirit and a safe environment. This friendly and approachable team will also be available to respond to you depending on the nature of your problem.

## LIVING AT UCLAN

We believe that it is important that your life on campus extends beyond your studies and that the students that are brought together from different backgrounds and circumstances enrich your experience. The allocation of accommodation seeks to encourage integration and ensure that international students enjoy the best possible experience during their time here and we find that lifelong friendships are often formed through this experience. The cost of living in the Preston area is generally lower than many other parts of the UK and although all accommodation is self-catering you will find it is located close to many food and shopping outlets.



## HALLS OF RESIDENCE

Did you know that UCLan can guarantee accommodation to all first year students?

All the halls are located at the heart or very close to the main campus and are either owned or leased by the university.

All rooms have: free internet access, Wi-Fi access and every bedroom contains a study desk, chair, chest of drawers and wardrobe.

All en-suite rooms contain a shower and toilet with all other room types containing a wash basin and mirror. The halls are independently regulated and every resident has 24 hour access to University security.

More details including photographs of all the halls can be found on our website:

[www.uclan.ac.uk/accommodation/halls\\_residence.php](http://www.uclan.ac.uk/accommodation/halls_residence.php)



# ACCOMMODATION

Students who commence their studies with UCLan in September 2019 will be offered, on application, accommodation. The weekly contract price will vary depending upon the halls of residence in which you choose to stay. The weekly price will increase if you select accommodation with en-suite bathroom facilities for example, compared to those without. The standard price starts at **£74.97 per week** increasing to a maximum of **£121.10 per week** for a self-contained flat. Once you have received your offer of accommodation you will be required to pay a **25% deposit**, with the balance to be paid in full no later than **14 days** after your arrival.

# PRICES AND PAYMENT

If you are a sponsored student you will not be required to make a deposit payment for your accommodation, although you will need to provide evidence of sponsorship.

Details of the different contracts and price structure can be found here: [www.uclan.ac.uk/accommodation/prices\\_and\\_payment.php](http://www.uclan.ac.uk/accommodation/prices_and_payment.php).

The cost of your accommodation will be in addition to the cost of your tuition fee and your accommodation application is processed separately by the Student Accommodation Service.

## STUDENT LIFE AT UCLAN

International students contribute to the thriving global community at UCLan.



Our mission is to create a vibrant, engaging, inclusive community within our Halls of Residence. We want all residents to have a place they belong to the moment they step onto campus and our Hall community is one way you can make that happen.

We work hard to create a safe, comfortable environment that both challenges and supports the social and academic development of our residents. Please get involved throughout the year in our events and activities. If you want more information, please contact your Residences Officer.

Did you realise that all the halls of residence are located within a 7 minute walk of all teaching buildings on campus? We are dedicated to ensuring that you enjoy a high standard of accommodation throughout your stay. Each of the flats contain a kitchen diner and a communal area. Your water bill, fuel bills and free internet access are included in the price of university accommodation. There are oncampus laundrettes available with washers and driers that are open until late, seven days a week. You should bring your own bedding and possibly some minimal kitchen equipment with you although anything else you need you can shop for with your new flat in campus with most shops open 7 days a week.

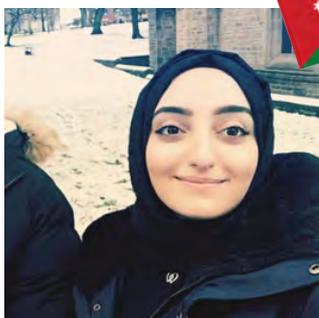
## HOW DO I APPLY?



You should apply through our online application service as soon as your CAS has been issued.

Once you have accepted your offer and paid your tuition fee deposit you can submit an online application with a view to securing accommodation. You can apply for accommodation from March. You can either apply online for accommodation owned and managed by the UCLan Student Accommodation Service or you can submit an application form (available online) if you would prefer to stay in private accommodation that is owned by a landlord that is on the UCLan official register.

Rooms will be allocated once your application has been processed. Places are offered in order based on the date of the applications received and availability. You will be asked to indicate a number of preferred halls of residence choices when applying in addition to the type of room you would prefer. We will acknowledge receipt of your application and during the allocation process we will attempt to meet your requirements. Once an offer of accommodation has been made you will complete your reservation by paying your reservation fee deposit. If you are unhappy with your accommodation you can submit a request to change which we will try to fulfil, subject to availability. Full details are available on the website: [www.uclan.ac.uk/accommodation/how\\_to\\_apply.php](http://www.uclan.ac.uk/accommodation/how_to_apply.php)



### Razan Algharbeh MBBS

Razan is currently in the fourth year of the Bachelor of Medicine Bachelor of Surgery (MBBS) programme at UCLan and commends UCLan for helping her feel more empowered.

Despite a late course application, Razan was still able to live in halls of residence. Razan said: "My application to the course was quite late, so when organising accommodation the normal MBBS halls of residence (Boatmans Court) was full. This wasn't a problem though because there's plenty of accommodation at UCLan, so I ended up staying at different halls of residence, and the student accommodation is close to campus."

Although the weather is not comparable, Razan is enjoying the food culture of Preston: "I have found tastes of home in a nearby Middle Eastern restaurant, which was a huge surprise. It's my favourite and for any other foodies out there Preston is the place to be because there's so much diversity in a relatively small city."

# UCLAN - A SECURE UNIVERSITY

It is our intention to ensure that all students, staff and visitors are able to enjoy a safe and secure environment throughout their stay on campus and while living in UCLan student accommodation. UCLan provides trained, experienced and licenced security officers, who work alongside Student Support Officers, to not only provide a secure environment but who are also able to provide a rapid response to any emergency situations that may arise. Security personnel regularly patrol the campus premises and can be contacted 24 hours a day throughout the year should they be needed. The university actively promotes safety measures to students and does everything it can to ensure safety.



## DID YOU KNOW?

We also operate a Late Bus Service to get students who have been working late in the Library to their off campus home within PR1/PR2 postcode. The Campus Security and Community Safety team comprises of qualified professionals who provide a permanent point of contact throughout the year, maintain a visible and approachable presence, and deliver support, advice and emergency response.



for a better night out



The Purple Flag status is awarded to towns and cities that exceed the standards of excellence in managing their evening and night-time economy. Although the award indicates that towns and cities should provide an entertaining, diverse, safe and enjoyable night out a spokesman confirmed that: "Cities must be welcoming to everyone, offer safe ways for visitors to travel home and be appealing not just at night but during the day too." Preston was awarded purple flag "safe" city status in 2011 and is one of approximately 40 towns and cities in England to have been given the award to date.

## STUDENT ACCOMMODATION - FREQUENTLY ASKED QUESTIONS (FAQ'S)

- 1 If you arrive on campus with **no accommodation** you can visit the Accommodation Office (Students' Union SU013) for assistance in securing a room. We recommend that you book a hotel to allow time to secure permanent accommodation if you have not pre-booked.
- 2 A 25% **accommodation payment** is due to reserve your accommodation with the remainder of the full payment to be made no later than 14 days after your arrival.
- 3 If you need something to be **repaired or replaced** contact the residences team on extension 2079 and they will be able to assist you.



For full details of the answers to any questions you may have please visit our website: [www.uclan.ac.uk/accommodation/questions.php](http://www.uclan.ac.uk/accommodation/questions.php)

## UCLAN - DID YOU KNOW?

### CONDITIONS OF RESIDENCE

The contractual agreement between you and UCLan are contained in the conditions of residence and is separate from your offer and contract for study. They outline what we expect of you when living in our halls. Failure to follow the conditions can lead to disciplinary action. Full details and a copy of the conditions can be found on the UCLan website.

### THE <I>

The <i> student information centre, based in the library, aims to provide all students with an effective, high-quality information and referral service. They are easily accessible and are here to advise and support

### ACCOMMODATION VALUE AND SERVICE

In the 2017 International Student Barometer UCLan was rated 1st in the UK for accommodation service, and second in the UK for accommodation costs

We hope you've found the March 2019 edition of International@UCLan (International) of interest.

Previous editions can be found here: [www.uclan.ac.uk/international/applicants.php](http://www.uclan.ac.uk/international/applicants.php)

The next edition will be April 2019, and we are always interested to know if you have anything you want to tell us about, or if there's anything in particular you want to know about UCLan, get in touch with us at: [International@uclan.ac.uk](mailto:International@uclan.ac.uk)

[www.uclan.ac.uk](http://www.uclan.ac.uk)

